



## Sample Courier Services

Lancaster Laboratories provides our clients with flexible and safe sample pickup and shipping solutions world-wide. Our cost-effective sample courier services save valuable time in getting your samples to our facilities. We are staffed to receive your samples 24 hours a day, 7 days a week.

We provide secure and timely sample pickup service and bottle delivery to clients within our same-day courier service area. In a matter of hours, we can pick up your samples, pack them if needed and transport them back to our laboratory to be logged for analysis. Because many samples have a brief holding time, getting them quickly, easily and safely to the lab is of utmost importance. Our couriers have been trained in sample handling, sample transport and chain-of-custody procedures. To arrange for a sample pickup, please call us 24 hours in advance whenever possible. You can also establish a convenient, regularly scheduled courier stop.

### Why Choose Lancaster Laboratories?

- We guarantee same-day delivery within our same-day service route.
- Our couriers can help save time by packing your samples for transport and serve as sole custodian until samples reach our laboratory.
- Our couriers work diligently to satisfy the demands of your project. We can accommodate pickups outside of our regular pickup routes. If needed, we can ship coolers and bottles to you in advance, or we can have our courier leave them for you.
- Commercial carriers charge by weight or volume. With Lancaster Labs, you will pay the same low rate regardless of size. This could be a significant savings if there is substantial sample volume.
- Should you forget to call in advance and need your samples picked up in a hurry, our company vehicles are all equipped with phones so we can communicate any last-minute changes to the couriers. If you are on an established schedule, there is no need to remind us, our courier will be there.



### Services Available:


**Regular Pickup** is available anywhere within our same-day service route and will have a nominal fee as long as the samples are ready by 3:00 pm.

**Special Pickups** are those made after 3:00 pm or on weekends and will be charged an adjusted rate based on time and mileage. Special pickups also include any location outside of our same-day service route. To arrange for a sample pickup, please call your client services representative (CSR) at 717 656-2300.

If your location requires shipping samples to the lab via a commercial carrier, please contact your CSR to let him/her know. Your CSR can provide guidance on best practices for shipping your samples and, by knowing when your samples will arrive, he/she can expedite the testing process by having all the paperwork prepared in advance.

Please note that sample pickup will not be available on the following US holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.



 Approximate area covered by Lancaster Laboratories' daily courier service.

### Counties Serviced by Same-Day Pickup Services

#### Pennsylvania

Berks  
Bucks  
Chester  
Eastern Cumberland  
Dauphin  
Delaware  
Lancaster  
Lebanon  
Lehigh  
Montgomery  
Northampton  
Philadelphia  
York

#### Delaware

New Castle

#### Maryland

Ann Arundel  
Baltimore  
Cecil  
Frederick  
Harford  
Howard  
Montgomery  
Prince George

#### Washington D.C.

#### New Jersey

Bergen  
Burlington  
Camden  
Essex  
Gloucester  
Hunterdon  
Mercer  
Middlesex  
Monmouth  
Morris  
Ocean  
Passaic  
Salem  
Somerset  
Union

Discover our solutions at: [LancasterLabsPharm.com](http://LancasterLabsPharm.com)

#### Global Services:

Biochemistry  
Cell Bank Manufacturing  
Facility & Process Validation  
Method Development & Validation  
Microbiology  
Molecular & Cell Biology

Mycoplasma Services  
Raw Materials Testing  
Release Testing  
Residuals & Impurities Testing  
Stability Testing & Storage  
Viral Clearance & Viral Safety

#### Facilities:

USA  
Lancaster, PA | 717-656-2300  
Portage, MI | 269-323-3366

#### Ireland

Dungarvan Co. Waterford | 00 353 (0) 58 48300